Five Year Limited WARRANTY

The warranty covers only apaiser products to the extent that they are installed and used for their intended purpose. To the extent that there is any defect in installation or the product is used in any manner unsuitable to the product then this warranty is void and of no effect.

apaiser warrants its products to be free from defects in workmanship and materials under normal use and service for a variable period of time ("Warranty Period") as follows:

Product	Warranty Period
Baths, basins, integrated basins and accessories	5 years from date of purchase for indoor installations
Shower trays	3 years from date of purchase for indoor installations
Baths, basins, integrated basins and accessories	1 year from the date of purchase for outdoor installations
Baths, basins, integrated basins and accessories	1 year from the date of purchase of Ex floor Stock
Pop-up wastes	1 year from the date of purchase

This warranty does not cover:

- normal wear and tear or;
- the costs of recovery of the apaiser products from the site or;
- the costs of installation of any replacement apaiser products or;
- damage, fault, failure or malfunction due to external causes including accident, abuse, neglect, misuse (inappropriate cleaner materials or strong chemicals), abrasion, corrosion, thermal shocks, cigarettes, flames, natural catastrophes, accidents or negligence howsoever caused or any other cause beyond the control of the manufacturer or;
- damage caused by cleaning, maintenance, amendment or any alteration to the product or installation performed other than strictly in accordance with the information contained in the installation Instructions or;
- gloss reduction, scratching, crazing, or staining of the finish over time due to water impurities or atmospheric conditions;

apaiser will investigate and determine, in its discretion, whether the products and their components are defective. While the products are in the custody of apaiser for investigation or repair, they will be at the risk of the Customer and apaiser will not be liable for any damage to the products.

During the Warranty Period, to the extent permitted by law, the Customer's sole remedy with respect to breach of warranties set out above will be to repair or replace (as apaiser may elect) any such defective products at apaiser's expense. The replacement or repaired product(s) shall be covered by the unexpired portion of the Warranty Period in respect of the original apaiser products.

apaiser's warranty is not transferrable and is provided to the first end user of the apaiser products.

apaiser's liability under the Agreement will be reduced by the amount of any contributory loss or damage to the extent caused by the Customer's act or omission, including but not limited to improper or installation, improper or inadequate maintenance following installation.

The Customer acknowledges and agrees that, to the extent permitted by law, apaiser has no liability in contract, tort (including negligence or breach of statutory duty), by statute or otherwise for loss or damage (whether direct or indirect) of profits, opportunity, revenue, goodwill, bargain, production, contracts, business or anticipated savings, corruption or destruction of data or for any indirect, special or consequential loss or damage whatsoever.

apaiser's total liability under any contract shall not exceed the total dollar amount of the apaiser products purchased by the Customer under each contract. All costs, including cartage and installation, must be paid by the Customer.

